

Quality Assurance Assessment of the Criminology Program of Basilan State College

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Abstract— This study was conducted to assess and evaluate the status, problems, and prospects of the Criminology Department at the Basilan State College, Isabela City for Administrative Interventions. The respondents of the study are the third and fourth year students enrolled in Bachelor of Science in Criminology, the members of the faculty who are teaching criminology subjects and the alumni who are not yet employed and those members of the Philippine National Police (PNP), Bureau of Jail Management and Penology (BJMP), and other similar institutions. The findings revealed that the status of the Department of Criminology in terms of admission requirements, tuition fees and retention policies is satisfactory, however in terms of the number of successful examinees in the ORC Licensure Examination, and Accreditation, the rating is unsatisfactory. The department is adequate in curriculum enrichment and instruction but barely adequate in faculty competencies, equipment, and supplies, library and laboratory resources. Faculty development, research and Community extension services are barely adequate.

Keywords— Assessment, Basilan State College, Criminology, Quality Assurance.

I. INTRODUCTION

Crime as a menace of society is apparently one of the causes of handicapping and draining the government of its revenues. Its consequential effects propagandize the country's internal security and discourage local and foreign investors to put up business and other industrial undertakings. In order to counteract the growing menace of crime variety of measures have been adopted. Such as more laws are passed and enacted and law enforcement agents recruited and trained, prosecution and judicial procedurals are being improved and reformatory institutions for young and adults' offenders and other measure seem to be useless without the knowledge of the causes of crimes.

Criminology is a body of knowledge regarding delinquency and crime as a social phenomenon [5]. It may also refer to the study of crimes and criminals and the attempt of analyzing scientifically their causes and control and the treatment of criminals.

Criminology is also multidisciplinary study of crimes [1]. This means that many disciplines are involved in the collection of knowledge about criminal action, including, psychology, sociology, anthropology biology, neology political science and economics. But over the years, sociology, psychology and psychiatry have dominated to study of crimes.

On the other hand, quality assurance is a managerial method to established well planned and systematic actions in providing adequate programs or services with a set of quality or standard [2]. Quality assurance depends on the program evaluation. According to Lane [3], evaluating the program is

the most important methods for assessing the process and impact of criminal justice education programs and policies. It involves the needs assessment activities to describe the societal needs [4].

At present, many Higher Education Institutions offer Criminology Education. This is a four-year curriculum and the graduates are expected to be the future law-enforcement personnel who will be members of the Philippines National Police (PNP), Bureau of Jail Management and Penology (BJMP), Bureau of Fire Protection (BFP), Security Personnel and other agencies of the government that are responsible in the preservation of the peace and order situation of the city, the region and the country.

In response to public demands that the province of Basilan need to have an effective and efficient law enforcement to maintain peace and order in the community and in the province, an institution especially a government state college must offer a course that is relevant to crime prevention and law enforcement. The board of trustees of the Basilan State College during its 40th board Meeting on March 06, 1998, through a Board Resolution No. 04, series of 1998, approved the offering of a two-year course, Associate in Police Science, effective in the first semester of School Year 1998-1999, provided there will be no additional funding required. However, on the 46th Board Meeting of the Board of Trustees on November 17, 1999 another resolution No. 30, series of 1999 was passed and approved the offering of the Bachelor of Science in Criminology, effective the first semester of School Year 2000-2001.

The Department of Criminology of the Basilan State College had existed for the past eight years. It had been true to its commitment in order to attain its objectives in accordance with mission and vision of the whole College.

In line with CMO 31, S, 1995 (Policies and standard on voluntary Accreditation) The Department Criminology is doing its level best to meet the requirements in terms of faculty qualifications, admission and retentions requirements, facilities, laboratories, and others, to be able to offer quality tertiary education in criminology and turn out graduates who can be effective law enforces and keepers of peace and order in the city, the province and the entire region.

It is for this reason that the researcher has designed a quality insurance assessment of criminology department in Basilan state college, Isabela City, to determine the status problems and prospects of the department, as basis for Administrative intervention.

II. RESEARCH PROBLEMS

The study made a quality assessment and evaluation of the status, problems and prospects of Criminology Department offered at Basilan State College, Isabela City, Basilan, Philippines. Specifically, the study sought answers to the following questions:

1. What is the profile of the Department of Criminology of Basilan State College in terms of head of the department, educational attainment, number of faculty members, students' population, and number of years the department had existed?
2. What is the Status of the department of Criminology of the Basilan State College in terms of;
 - a. Admission requirements
 - b. Tuition fees
 - c. Licensure examination results
 - d. Retentions Policies
 - e. Accreditation status?
3. What is the status and problems of the department of Criminology of the Basilan State College in terms of;
 - a. Curriculum and Instruction
 - b. Faculty Competencies
 - c. Equipment and Supplies
 - d. Library resources and
 - e. Laboratory resources?
4. What is the status and problems of the departments in terms of;
 - a. Faculty Development and
 - b. Research and extension services?
5. Based on the findings what are the administrative interventions possible to improve the offering of Criminal Justice education in Basilan State College?

III. METHODOLOGY

The descriptive normative survey method was employed in this study. The respondents of this study are the third and fourth year students enrolled in Bachelor of Science in Criminology, the faculty members of the department teaching professional subjects, selected alumni of the institution who are presently member of the Philippines National Police (PNP), personnel of other law enforcement agencies, and some unemployed alumni. The distribution of the respondents is shown in table below.

Table I. Respondents of the study

Stakeholders	Number (N)	Percentage (%)
Fourth Year Student	30	30%
Third Year Students	30	30%
Faculty Members	10	10%
Alumni, not yet employed	15	15%
Alumni (Member of PNP, BJMP, BFP and other law enforcement agencies.)	15	15%
Total	100	100%

A questionnaire checklist was constructed using a five-point likert scale with two major parts. Part I was used to gather the profile of the respondents and part I was used to

assessed the status, problems, and prospects of the Criminology Department.

IV. FINDINGS AND DISCUSIONS

The first research question that this study sought to answer is "What is the profile of the Department of Criminology of Basilan State College in terms: of head of the department, educational attainment, number of faculty members, students' population and number of years the department had existed?"

Table II. Profile of the Respondents

Profile of Department of Criminology		
Head of the Department	f	%
Dean	34	34.0
Director	0	0
Coordinator	0	0
In-charge	66	66.0
Educational Attainment of Head	f	%
BS Criminology	22	22.0
BS Criminology w/ Master Units	65	65.0
MA Criminology	6	6.0
Doctor in Criminology	7	7.0
Number of Faculty	f	%
5 to 9 Teachers	40	40.0
10 to 15	60	60.0
16 and above Teachers	0	0.0
Number of Students Enrolled	f	%
Below 100 students	18	18.0
100 to 300 students	75	75.0
400 to 500 students	9	9.0
Total	100	100

Table II show the profile of the department of criminology as the head of the department, educational qualification, the number of faculty employed, the numbers of students enrolled, and the number of years the department criminology had existed at the Basilan State College.

The second research question that this study sought to answer "What is the status of the Department of Criminology of Basilan State College in terms of: admission requirements, tuition fees, licensure examination results, retentions policies, accreditation policies?"

The status of the Criminology Department of Basilan State College in terms of admission requirements, tuition fees, licensure examination results, retention policies, accreditation policies is presents in tables III to IX.

Table III. Independent Values of the status of the Department of Criminology of Basilan State College

Number Rating	Verbal Description
4.50-45.00	Very Satisfactory
3.50-4.49	Satisfactory
2.50-3.49	Unsatisfactory
1.50-2.49	Very Unsatisfactory
1.00-1.49	Needs Improvement

Table IV presents the interpretative values for the status of the department of Criminology of Basilan State College in terms of admissions requirements, tuition fees, licensure examination results, and retention policies, accreditation policies to guide the researchers in numerical and verbal description in the interpretation of the data using the weighted arithmetic mean.

Table IV. Status of the Department of Criminology of Basilan State College in terms of Admission requirements

Admission requirements	Mean	Verbal Description
1. Admission is open to all male and female students regardless of gender, ethnicity, and socio-economic status.	4.11	Satisfactory
2. Applicants must pass the College Entrance Test (CET) interview, and Aptitude Test.	4.35	Satisfactory
3. The credential needed for admission are form 138-A, certificate of Good Moral Character, result of drug Test, and Fluoroscopic examination	4.27	Satisfactory
4. An admission officer takes care of checking the required credentials.	4.06	Satisfactory
5. Admission is don or obey and systematically	3.93	Satisfactory
Over weighted mean	4.15	Satisfactory

Table V. Status of the Department of Criminology of Basilan State College in terms of Tuition Fees

Tuition Fees	Mean	Verbal Description
1. Tuition fees are low and affordable.	4.09	Satisfactory
2. Students are allowed to enroll just to paying the miscellaneous fees.	3.89	Satisfactory
3. Students are required to pay the miscellaneous fees and 30% of the tuition fees upon the enrollment.	3.59	Satisfactory
4. Students don't pay anything upon enrollment but pay miscellaneous fees and 50% of the tuition fees of midterm examination.	3.49	Satisfactory
5. Students are required to pay the miscellaneous 60% of the tuition upon enrollment.	3.49	Satisfactory
Over Weighted Mean	3.78	Satisfactory

Table VI. Status of the Department Criminology of Basilan state College in terms of Licensure Examination

PRC Licensure Examination	Mean	Verbal Description
1. There are no Board Passers yet	3.45	Unsatisfactory
2. Percentage of Board Passers is above the national percentage	3.12	Unsatisfactory
3. Percentage of board passers in below National percentage	3.22	Unsatisfactory
4. Have not taken yet the PRC Licensure Examination	3.06	Unsatisfactory
5. Highest percentage of board passers in the Region	3.15	Unsatisfactory
Over Weighted Mean	3.20	Unsatisfactory

Table VII. Status of the Department of Criminology of Basilan State College in terms of Retention Policies

Retention Policies	Mean	Verbal Description
1. Must obtain a weighted of 2.5 or 80%	3.85	Satisfactory
2. Must have completed and passed all subjects enrolled.	3.98	Satisfactory
3. Does not have incomplete grades.	3.73	Satisfactory
4. Meet all the requirements of the course Projects, examination, attendance, etc.	3.48	Satisfactory
5. Conduct himself/herself well during the semester	3.66	Satisfactory
Over weighted mean	3.81	Satisfactory

Table VIII. Status of the Department of Criminology of Basilan State College in terms of Accreditation Status

Accreditation Status	Mean	Verbal Description
1. Applied for Accreditation to AACUP	3.28	Unsatisfactory
2. Level 1 Accredited status	3.25	Unsatisfactory
3. Not yet accredited	3.02	Unsatisfactory
4. Making the necessary preparation for Accreditation	3.28	Unsatisfactory
5. Level 1 Application Status	3.32	Unsatisfactory
Over Weighted Mean	3.23	Unsatisfactory

Table IX. Summary Table in the Status of the Department of Criminology of Basilan State College

Statements	Mean	Verbal Interpretation
Admissions requirements	4.15	Satisfactory
Tuition Fees	3.77	Satisfactory
Licensure examination results	3.20	Unsatisfactory
Retention policies	3.81	Satisfactory
Accreditation status	3.23	Unsatisfactory
Over all Weighted Mean	3.63	Satisfactory

Table IX shows the summary of the status of department, tuition fees, and retention policies are satisfactory, while licensure examination results, and accreditation status are unsatisfactory

The third research question that this study sought to answer is “What is the status and problems of the department of Criminology of Basilan State College in terms of: curriculum and instruction, faculty competencies, equipment and supplies library, library resources and laboratory resources?”

The status of the Department of the Criminology of Basilan State College in terms of curriculum and instruction, faculty competencies, equipment and supplies. Library resources and laboratory resources is presented in tables X to XVI.

Table X. Interpretative Values for the status and problems of the Department of Criminology of Basilan State College

Numerical Rating	Verbal Description
4.50-5.00	Excellent
3.50-4.49	Adequate
2.50-3.49	Barely adequate
1.50-2.49	Inadequate
1.00-1.49	Very Inadequate

Table X present the interpretative values for the status of the Department of Criminal Justice Education of Basilan State College in terms of curriculum and instruction, faculty competencies, equipment and supplies, library resources and laboratory resources to guide the researcher in numerical and verbal description in the interpretation of data using the weighted arithmetic mean.

Table XI. Status of the Department of Criminology of Basilan State College in terms of Curriculum and Instruction

Curriculum and Instruction	Mean	Verbal Interpretation
1. The course offered meets the policies and standards of CHED	3.92	Adequate
2. The course offered is well defined and described in a curriculum prospectus.	3.82	Adequate
3. The program of studies is relevant to the need of the community.	3.79	Adequate
4. The sequence of the subjects is logical and realistic	3.48	Barely adequate
5. The teacher issues the syllables of the course to each student	3.39	Barely adequate
Overall Weighted Mean	3.68	Adequate

Table XII. Status of the Department of Criminology of Basilan State College in terms of Faculty Competencies

Faculty Competencies	Mean	Verbal Interpretation
1. The faculty are Master's Degree in Criminology	3.79	Adequate
2. Faculty members teach their area of specialization	3.64	Adequate
3. The teacher teaching the course has at least three years of experiences.	3.42	Barely adequate
4. The faculty used modern techniques and strategies of teaching	3.22	Barely adequate
5. The teacher is always presented and shows mastery of the subject matter	3.28	Barely adequate
Overall weighted Mean	3.47	Barely Adequate

Table XIII. Status of the Department of Criminology of Basilan State College in terms of Equipment and Supplies

Equipment and supplies	Mean	Verbal Interpretation
1. Apparatus, tools, materials and Supplies are always	2.55	Barely adequate
2. There are available equipment for class room demonstration	2.81	Barely adequate
3. There is evidence of improved instructional equipment and materials for the use of the students.	2.58	Barely adequate
4. There is an efficient system of requesting for materials and equipment.	2.51	Barely adequate
5. Apparatuses and equipment are adequate for the use of number and equipment.	2.60	Barely adequate
Overall Weighted Mean	2.55	Barely adequate

Table XIV. Status of the Department of Criminology of Basilan State College in terms of Library Resources

Library Resources	Mean	Verbal Interpretation
1. The library holds sufficient collections for instruction research and recreational need of the students and teachers.	3.17	Barely Adequate
2. Has strong reference collection with standard works and general publication, literature, researches and background readings.	3.10	Barely Adequate
3. Has an extensive Filipiniana Collections which meets the demands of the faculty and the students.	2.91	Barely Adequate
4. CDROM and Multimedia Collections are available.	2.51	Barely Adequate
5. Maintain a standard set of Encyclopedia, General reference, Philosophy, Religion, Language, Science, Mathematics, and Criminology.	3.06	Barely Adequate
Overall Weighted Mean	2.95	Barely Adequate

Table XV. Status of the Department of Criminology of Basilan State College in terms of Laboratory Resources

Laboratory Facilities	Mean	Verbal Interpretation
1. Laboratory rooms have adequate working space for each student.	3.61	Adequate
2. Rooms have adequate sinks and faucets.	2.76	Barely adequate
3. Voltage for each electrical outlet is clearly indicated.	2.67	Barely adequate
4. The laboratories are clearly lighted, well ventilated, and have one more exits.	2.60	Barely adequate
5. Gas, water, air and electricity are readily available in laboratory room.	2.47	Inadequate
Overall weighted Mean	2.62	Barely Adequate

Table XVI. Summary Table in the Status and Problems of the Department of Criminology of Basilan State College

Statements	Mean	Verbal Interpretation
Curriculum and instruction	3.68	Adequate
Faculty Competencies	3.47	Barely Adequate
Equipment and Supplies	2.85	Barely Adequate
Library resources	2.95	Barely Adequate
Laboratory Resources	2.62	Barely Adequate
Overall Weighted Mean	3.05	Barely Adequate

The fourth research question that this study sought to answer is "What is the status and problems of the Department of Criminology of Basilan State College in terms of: faculty development and research and extension services?"

The Status of the Department of Criminal Justice Education of Basilan State College in terms of faculty development and research and extension services is presented in tables XVII to XX.

Table XVII. Interpretative Values for the Status and Problems of the Department of Criminology Basilan State College

Numerical Rating	Verbal description
4.50-5.00	Excellent
3.50-4.49	Adequate
2.50-49	Barely Adequate
1.50-2.49	Inadequate
1.00-1.49	Very Inadequate

Table XVIII presents the interpretative values for the status of the Department of Criminology of Basilan State College in terms of faculty development and research extension services to guide the researcher in numerical and verbal description in the interpretation of the data using the weighted arithmetic mean.

Table XVIII. Status of the department of Criminology of Basilan State College in terms Faculty Development

Faculty Development	Mean	Verbal Interpretation
1. The department has fully development.	3.39	Barely adequate
2. Faculties are assisted to finish their M.A thru scholarship	3.10	Barely adequate
3. The faculties are sent out to attend Seminars and workshops.	3.59	Barely adequate
4. The department has an on- going-in service training.	3.26	Barely adequate
5. Teachers are re- classified after finishing a master's degree	3.28	Barely adequate
Overall Weighted mean	3.32	Barely adequate

Table XIX. Status of the department of Criminology of Basilan State College in terms of Research and Extension Services

Research and Extensions Services	Mean	Barely Adequate
1. Teachers are required to conduct a simple action research.	3.42	Barely Adequate
2. The college maintains a research center headed by a director.	3.27	Barely Adequate
3. Teachers are required to submit a research as a requirement for promotion.	3.34	Barely Adequate
4. The department is included in community extension services	3.31	Barely Adequate
5. The department conducts in-service training services.	3.52	Barely Adequate
Overall Weighted Mean	3.37	Barely Adequate

Table XX. Summary Table in the status and Problems of the department of Criminology of Basilan State College

Statements	Mean	Verbal Interpretation
Faculty Department	3.32	Barely Adequate
Research and Extensions	3.37	Barely Adequate
Overall Weighted Mean	3.34	Barely Adequate

V. CONCLUSION

The findings revealed the following:

- There are 100 to 300 students enrolled in the department.
- Accreditation status is unsatisfactory for the department is on Level 1 Level Application status only.
- The five groups of respondents believed that the status of the department is unsatisfactory in terms of Licensure examination because there are few Board passers produced by the department.
- The status of the department on admission requirements and retention policies is satisfactory because admission is done orderly and systematically and many of the students completed and passed all the courses they enrolled.
- Students are allowed to enroll just by paying the miscellaneous fees, so the status of the department in terms of tuition fees is satisfactory.
- The status and problems of the department as perceived by the respondents:
 - Curriculum enrichment and instruction are adequate for the courses offered meet the policies and standards of CHED.
 - Faculty competencies are barely adequate because very few faculty members are with a master’s degree in

Criminology. Faculty development is not well established.

- Equipment and supplies, library resources, and laboratory resources are barely adequate. Apparatus, tools material and supplies are barely adequate, especially for Criminology subjects.

The following are the administrative interventions suggested by the five groups of respondents, to improve the Criminology department at the Basilan State College.

- The department must maintain a crime laboratory.
- More library resources especially textbooks in criminology and computers must be provided in the library for research purposes.
- Administration must provide a separate building or Criminology.
- Faculty members teaching professional subjects must be Criminologist and preferably with a master’s degree.
- A Director with a master’s degree in Criminology must be designated to head the department.
- Organize and maintain a Review Center for Criminology Department.
- Assign Police interns in the different Police Stations in the city.
- Assign a faculty of the department to supervise police interns.
- Allow Law Enforcement Personnel to teach in the department of Criminology as visiting instructors.

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